



## Status Update: MALAYSIA

- Main national stakeholders
  - National Registration Department (NRD)
  - Department of Statistics (DOS)
  - Ministry of Health (MOH)
  - Ministry of Home Affairs (MOHA)
  - Royal Malaysian Police (RMP)


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## Implementation steps

- Status of National improvement plan
  - To address various challenges in capturing vital information of all individuals in the country largely due to geographical, resource and communication barriers
  - Improve reporting of **COD – ICD** and **'verbal autopsy'**
  - Developed an **integrated system** between related government agencies involved with national CRVS (NRD-MOH : birth registration / NRD-RMP: death registration)
  - **Centralized registration system** of birth and death to ensure accurate and complete record
  - **National focal point** have been identified and appointed

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## Implementation steps

- ◆ National Coordination Mechanism
 

<b>National Steering Committee</b>	<b>Technical Working Committee</b>
<ul style="list-style-type: none"> <li>Chaired by MOHA</li> <li>Consist reps from various government agencies including Ministry of Foreign Affairs, Ministry of Health, Ministry of education, Economic Planning Unit, Attorney-general's office</li> </ul>	<ul style="list-style-type: none"> <li>Chaired by NRD</li> <li>Consist reps from various government authorities including Ministry of Home Affairs, Ministry of Health, Department of Statistics, Royal Malaysian Police, Department of Immigration, Department of Social Welfare</li> </ul>

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## Implementation steps

- ◆ National targets of the RAF
  - ◆ National target value have been set and to be reported to ESCAP

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## Activities

### ● ACTION AREA:

Public engagement, participation and generating demand

### ● ACTIVITIES:

- Outreach Programme
- 1 Stop Centres - UTC & RTC
- Community Transformation Centre (CTC) - Mobile
- Multi-purpose Identity Card - MyKad

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## OUTREACH PROGRAMME

### Objective

- To engage population group in remote and rural areas for vital registration

### Target Group

- Population in rural and remote areas;
- Senior citizen and disabled; and
- Police, military dan other government/non-government personnel

- 750 activities (June 2015)

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## OUTREACH PROGRAMME



Outreach Programme in remote locations

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## OUTREACH PROGRAMME



Outreach Programmes for senior citizens and with disabilities

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## ONE STOP CENTRE (UTC & RTC)

### Objective

- To provide better and extended services to the public

### Target groups

- Population in rural and urban
- UTC – opens 7 days a week; 8.30am until 10.00pm
- RTC – opens 5 days a week; 8.30am until 5.30pm
- As of 2014, there are 10 UTCs and 6 RTCs

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## ONE STOP CENTRE (UTC & RTC)



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## MOBILE COMMUNITY TRANSFORMATION CENTRE (CTC)

### Objective

- Mobile CTC is an initiative under the National Blue Ocean Strategy (NBOS) to provide engagement between government agency and public for a better service delivery

### Target group

- Population in remote, rural and hard-to-reach locations;
- Online mobile sets ; mobile busses and 4-WD – fully customized and equipped to assist registrations of individuals on the field

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## MOBILE CTC



Online Mobile Set

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## MOBILE CTC PROGRAMMES



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